



Central Coast Collaborative on Homelessness
735 State Street, Suite 515, Santa Barbara, CA 93101 (805) 293-7965

C3H Policy Council
Approved Minutes

Thursday, January 12, 2017: 9:00 am – 11:00 am

County of Santa Barbara Administration Building,
Planning Commission Hearing Room
105 E. Anapamu Street, Santa Barbara, 93101

Joseph Centeno Betteravia Government Administration Building, Board of Supervisors'
Conference Room
511 E. Lakeside Parkway, Santa Maria 93455

Present: *Chair* Mayor, Helene Schneider, City of Santa Barbara
Vice Chair Supervisor Steve Lavagnino, Fifth District, County of Santa Barbara
Councilmember Michael Cordero, City of Santa Maria
Councilmember Cathy Murillo, City of Santa Barbara
Councilmember Jenelle Osborne, City of Lompoc
Mayor Paula Perotte, City of Goleta
Mayor Holly Sierra, City of Buellton
Councilmember Etta Waterfield, City of Santa Maria
Supervisor Das Williams, First District, County of Santa Barbara

Absent: Councilmember Al Clark, City of Carpinteria

Meeting Called to Order – 9:00 am

1. **Public Comment** - Sylvia Barnard, Executive Director of Good Samaritan Shelter formally requested that the Continuum of Care Board have an item on the March 9th agenda to report on C3H's role as lead agency.
2. **Consent Agenda**
 - **Action:** Consider approval of the November 10th Policy Council Meeting Minutes.
 - Consent agenda motion to approve made by Mayor Perotte, seconded by Councilmember Murillo, unanimous approval.
3. **Housing Placement Report**
 - Chuck Flacks, Executive Director, discussed the origin of the monthly placement report and how each agency throughout the county is responsible for reporting placements.
4. **Election of Chair and Vice Chair to Two-Year Terms**
 - Because she has served two years as chair, Mayor Schneider offered up the Chair position. Also, Supervisor Lavagnino resigned as Vice Chair after two years. In open

C3H will harness all resources available to reduce the number of people experiencing homelessness, as well as minimize the impacts of homelessness in Santa Barbara County.

discussion, the Policy Council nominated Supervisor Lavagnino to the position of Chair, and Councilmember Cathy Murillo to the position of Vice Chair.

- **Action:** Consider Seating of Supervisor Steve Lavagnino as Chair and Councilmember Cathy Murillo as Vice Chair for two year terms.
 - Motion to approve made by Councilmember Waterfield; Second by Supervisor Williams; unanimous approval.

5. South County Regional Update -- Luke Barrett, Regional Coordinator, presented the following report:

- Presented a case study where "John Smith" had 11 trips to the emergency room in 5 months before he was housed, and only 4 trips in the next five months after he was housed. While this was a good outcome, it took 17 agencies working together to help this man become housed and stabilized.
- **Isla Vista Updates**
 - Quarterly Regional Coordination Meetings
 - Weekly Coordinated Outreach Team Meetings
 - What's working well?
 - UCSB volunteers
 - Saint Michael's Church, S.B. County Housing Authority, Showers of Blessing
 - What's missing?
 - Behavioral Wellness clinical support
- **Goleta Updates**
 - Quarterly Regional Coordination Meetings
 - Monthly Creative Housing Solutions Committee Meetings
 - Weekly Coordinated Outreach Team Meetings
 - What's working well?
 - City of Goleta support, Sherriff's Department C.R.D., New Beginnings Safe Parking Program
 - What's missing?
 - Emergency and long term shelter resources
- **Santa Barbara Updates**
 - Quarterly Regional Coordination Meetings
 - Weekly Coordinated Outreach Team Meetings
 - Weekly Cottage Hospital Discharge Planning Meetings
 - What's working well?
 - Cottage Hospital Social Workers, Public Health and Behavioral Wellness homeless outreach, local business support
 - What's missing?
 - Accessible detox and skilled nursing facilities
- **Carpinteria Updates**
 - Quarterly Regional Coordination Meetings
 - Monthly Creative Housing Solutions Committee Meetings
 - Weekly Coordinated Outreach Team Meetings
 - What's working well?

- AmeriCorps, City of Carpinteria Support, Sherriff's Department C.R.D., local business and church support
 - What's missing?
 - Behavioral Wellness clinical support
- **Summary of South County Achievements:**
 - Consistent Partner Agencies: **33+**
 - Coordinated Outreach Teams: **4**
 - C3H Current Case Management Clients: **30**
 - 2016 Permanent Housing Placements: **9**
 - 2016 Housing Retention Clients: **14**
 - 2016 Reunifications: **24**
- **Preliminary Goals for 2017**
 - Continue to develop data sharing between agencies using the Vertical Change database
 - Build the capacity of all regional Coordinated Outreach Teams, get people in housing and keep them there
 - Educate the community on homeless related issues through research and professional development
 - Policy Council members are critical to our success.
- **Point in Time Count Plan for South County**
 - **Street Outreach Teams:**
 - Isla Vista: 4 teams
 - Goleta: 6 teams
 - Santa Barbara: 20 teams
 - Carpinteria: 4 teams
 - **Care and Referral Centers:**
 - Isla Vista: Freedom Warming Center
 - Goleta: Goleta Valley Community Center
 - Santa Barbara: Alameda Park, Rescue Mission, Noah's Anchorage
 - Carpinteria: Freedom Warming Center

6. C3H Administration

- Chuck Flacks, Executive Director presented on the state of the C3H finances. There are no surprises for this fiscal year. He also reported on the progress of hiring new Team Leaders in Santa Barbara and Santa Maria.

7. North County Regional Update -- Jeff Shaffer, Director of Regional Coordination, presented the following report:

- **Client Numbers Increase with AmeriCorps and Care & Referral Centers Open**
 - Presented his Vision for Assisting Unsheltered Homeless in Lompoc and Santa Maria
 - Americorps
 - Lompoc: Overseeing 2 Members (40 hours outreach per week)
 - Santa Maria: Overseeing 2 Members (40 hours outreach per week)
 - Coordinated Outreach

- Coordinating local agencies to partner and house individuals with 18 months of housing retention supportive service
 - Lompoc: Tuesdays 2pm; Santa Maria: Wednesdays 11am
 - Care & Referral
 - Once a week regular events with incentives to bring unsheltered homeless to us to receive local services
 - Lompoc: Trinity Church of the Nazarene Saturdays 1pm
 - Santa Maria: Salvation Army Lunch Program Wednesdays 12pm
- **North County Numbers**
 - We have **23** being assisted in Lompoc – outreach and retention
 - We have **16** being assisted in Santa Maria – outreach and retention
 - We have doubled our number of **clients** in North County on Vertical Change
 - I currently lead both outreach teams – 20 official clients – 19 others being assisted in some way
 - We have reached our **housing goal** in Lompoc for 2016!
- **Lompoc Success**
 - **4** individuals housed in December/January
 - **1** more scheduled for move in mid January
 - Total **5 in housing in 2016**; 9 in housing retention
 - All housed have remained housed – **100% Retention**
 - Initiated **2** applications with Landlord Liaison Partnership
 - **Current partners** – Lompoc Police Department, Behavioral Wellness, Public Health, Americorps, Trinity Church, Lompoc Advocacy & Action, Bridgehouse, Coast Valley Treatment Center, Transitions Mental Health, HACSB, Landlord Liaison Partnership
- **Care and Referral in Santa Maria**
 - **Partners** – Public Health, Behavioral Wellness, Good Samaritan Shelter, Americorps, City of Santa Maria, Transitions Mental Health, C3H
 - Unsheltered **homeless** individuals
 - **Families** doubled and tripled up
 - Average attendance - **85**
 - Activities: vulnerability surveys, housing applications, client agreements, other service provider applications and/or agreements
 - Data entered on Vertical Change weekly
 - Working to increase partners in 2017
- **Santa Maria Success Story**
 - Met Mother & Daughter at Care & Referral at Salvation Army
 - AmeriCorps member took them on as clients – family has some income
 - Assisted family with filling out an application for Landlord Liaison Program
 - LLP wrote a letter of recommendation to the Landlord
 - C3H partnered with Crestwood to pay landlord application fees
 - Family to move into their own apartment in January!!!
 - C3H will provide housing retention plan
- **Santa Ynez Valley**
 - Working with the City of Buellton and People Self Help Housing with plan for residents of Avenue of Flags motels

- Assisting People Helping People with outreach to community to fill gaps with their clients – Kickers Soccer & Local Project
- Assisting as Needed with homeless in Santa Maria
- Individual – last week finished VI for individual 68 years of age
- **2017 Looking Ahead**
 - Quarterly Coordination Meetings – highlighting local partners, discussing immediate needs, reports from COT and Care & Referral
 - Weekly Coordinated Outreach and Care & Referral
 - Data entry and sharing on Vertical Change
 - Outreach for more Flexible Local Dollar funds:
 - Lompoc: Trinity Church.
 - Santa Maria: Crestwood Christian Fellowship.
- **Point in Time Count Planning**
 - Santa Maria
 - Outreach - streets, vehicles
 - Common Ground maps community, recruits volunteers, and creates teams for outreach from 6-9pm
 - Santa Maria Police Department & 6 local volunteers do outreach in vehicles from 9-11pm
 - Care & Referral Center
 - Centro Christiano Vida Abundante 6-9pm
 - Shelters, Warming Centers – fill out form
 - Lompoc
 - Outreach - streets, vehicles
 - Common Ground maps community, recruits volunteers, and creates teams for outreach from 6-9pm
 - Transitions Mental Health leads team to camps and hill community
 - Care & Referral Center
 - Trinity Church of the Nazarene 6-9pm
 - Shelters, Warming Centers – fill out form
 - Santa Ynez Valley
 - Outreach - streets, vehicles
 - Common Ground maps community, recruits volunteers, and creates teams for outreach from 6-9pm
 - Sheriff's Department team to local river bed (currently no one in river bed)
- **REMINDER: WE KNOW THE FOURS STEPS TO END HOMELESSNESS**
 - **Know everyone by name** – expanding with 80 hours per week of outreach through AmeriCorps has helped us get to know more people
 - **Know what they want/what they need** – using Vertical Change county wide helps all partners know the needs and wants of the unsheltered homeless community
 - **Line up/expand resources** – having partners work together decreases gaps in services. Increasing partners in the community (LLP/DWW/FLD) expands resources that meet needs and wants of the unsheltered homeless community

- **HOUSING WITH RETENTION** – creating teams with intention of 18 months of supportive services is proven effective nationally and providing true in North County!

- 8. **Status of Volunteer Recruitment for Point in Time Count -- Emily Allen, Program Director, Common Ground of Santa Barbara County, AmeriCorps Partnership for Veterans and People Experiencing Homelessness, United Way of Northern Santa Barbara County**
 - Report on status of recruitment effort -- over 300 already signed up. Discussed how this year's count is more in line with HUD specific guidelines, and that we will be recruiting homeless people to the shelters and warming centers to be counted and come inside.

 - Policy Council General Discussion
 - Councilmember Murillo requested time on each agenda to report on what she is working on pertaining to homelessness:
 - She expressed concern about growing population of people near the waterfront
 - Spoke about the need to curtail alcohol sales to obviously intoxicated people, and looking at a possible new ordinance coming out of the Path Neighborhood Partnership meetings
 - She reported on the Ad Hoc Committee on oversized vehicles -- they are looking for open spaces for daytime parking for those living in RVs. And, they are delaying enforcement of the oversized vehicle ordinance until Safe Parking has greater capacity.
 - Mayor Schneider agreed that Councilmember reports should be part of the regular agenda
 - Councilmember Cordero inquired about possible new ordinance
 - Councilmember Murillo explained that they are looking at controlling the sale of high alcohol content spirits more tightly modeled on the Ventura ordinance. She said they are looking at funding increased enforcement through a tax on businesses that sell certain types of alcohol.
 - Supervisor Williams expressed a sense of deja vu about alcohol issues, RV parking and Casa Esperanza (PATH).
 - Councilmember Murillo invited Supervisor Williams to come back to Santa Barbara to talk about how these issues have evolved.
 - Meeting Adjourned at 10:50 a.m.
 - **Next Meeting is March 9th, 9-11:00 a.m.**