



Approved Minutes

Thursday, November 10th, 2016: 9:00 am – 11:00 am

County of Santa Barbara Administration Building, Board of Supervisors' Conference Room (4th floor)

105 E. Anapamu Street, Santa Barbara, 93101

Joseph Centeno Betteravia Government Administration Building, Board of Supervisors' Conference Room

511 E. Lakeside Parkway, Santa Maria 93455

Present: *Vice Chair* Supervisor Steve Lavagnino, Fifth District, County of Santa Barbara
Councilmember Jack Boysen, City of Santa Maria
Supervisor Doreen Farr, Third District, County of Santa Barbara
Councilmember Cathy Murillo, City of Santa Barbara
Councilmember Paula Perotte, City of Goleta
Councilmember Holly Sierra, City of Buellton

Absent: *Chair* Mayor, Helene Schneider, City of Santa Barbara
Councilmember Al Clark, City of Carpinteria
Councilmember James Mosby, City of Santa Maria
Councilmember Terri Zuniga, City of Santa Maria

Meeting Called to Order – 9:00 am

1. **Public Comment** - Cathie Ortiz, Chuck Huffines, and Jill Smiley spoke RE: LEAD program through Transitions Mental Health Association with four topics for further consideration: the development of the Housing Authority's Depot project; AB1618 Grant support; increasing incentives for landlords to rent to Section 8 tenants; and support of the 10 Now Housing First project under development.
2. **Consent Agenda**
 - **Action:** Consider approval of the September 8th Policy Council Meeting Minutes.
 - **Action:** Accept Current 2016 Housing Placement Report
 - Consent agenda motion to approve made by Supervisor Farr, seconded by Councilmember Sierra, unanimous approval.
3. **Farewell to Supervisor Farr**
 - Chuck Flacks presented flowers and a certificate to Supervisor Farr, all members of the Policy Council, Rob Pearson and Sue Gray made supportive comments about Supervisor Farr's contribution to C3H and to the issue of homelessness in Santa Barbara County. Supervisor Farr spoke in thanks. She also spoke about the need for more housing for homeless people. Some suggestions she gave were taking over older churches, developing new models of housing like board and care and sober living

facilities, and creating new mobile home parks. She encouraged Supervisor Lavagnino to stay on the Policy Council.

4. Comments from Rob Pearson, Outgoing Executive Director, Housing Authority of the City of Santa Barbara

- Rob Pearson spoke about the need for the County to collaborate more effectively around resource allocation. He also discussed the electoral success of revenue bonds for homeless housing that passed in several cities around the state as an example for what might be done in Santa Barbara. In addition, he discussed the other possible sources for revenue for new permanent supportive housing: bonds, tax credits, sales taxes, and the use of government-owned properties.

5. Presentation from Chun-lin Romeo, Parent Partner, Good Samaritan Shelter

- Chun-lin Romeo presented copies of her book to the Policy Council. Her remarks had the following points:
 - Parent Partners are peer support at Good Samaritan who wrap around families and support their individual programs, closing gaps in services;
 - Expressed concern about allowing meds for mental health in programs for homeless people;
 - Discussed the concern that services are not rapid enough to keep people off the streets;
 - Presented the link between sobriety and recovery from abuse -- urging that more confidential and protected supportive services are needed;
 - Argued that probation officers have caseloads that are too large, and that there is a general need for better case management and better referrals for services;
 - Discussed the concept of trauma-informed care, and urged greater adoption by the County.

6. North County Regional Update -- Jeff Shaffer, Director of Regional Coordination, presented the following report:

- **Success Story -- Person moving forward in Lompoc**
 - Many years on the streets
 - Five thousand dollars of citations forgiven through volunteer hours
 - Now a client of Behavioral Wellness
 - Connected to Behavioral Wellness, Lompoc Police Department, Lompoc Superior Court, Marketable U, Transitions Mental Health
 - Has Two Dogs (Unwilling to Give Up)
 - Working on Getting Her License Back, Vehicle Back, Into Safe Parking Santa Barbara
 - Ongoing case management will likely get her into housing so
- **Santa Maria -- What we did this year:**
 - Organized Weekly Coordinated Outreach Team Around List of Local Clients – Two Individuals Housed, Consistent Outreach to Three Others
 - Trained 30 Local Volunteers from Three Major Organizations on Outreach, Boundaries, and Safety

- Established the Santa Maria Care and Referral Center at the Salvation Army for the unsheltered Homeless population
- Engaged Domestic Violence Solutions and Good Samaritan Shelter in order to serve at-risk women and families with better coordination.
- Developed plan for data sharing with Marian Medical Center for chronically homeless people with mental health issues
- Coordinated meetings between the Santa Maria Police Department, Behavioral Wellness, Public Health, Salvation Army and the City of Santa Maria to develop a long range plan with ongoing benchmarks.
- **Santa Maria -- What we are still doing:**
 - Quarterly regional coordination
 - Wednesday Morning Coordinated Outreach
 - Wednesday Care and Referral Center
 - Reaching Out to Add Partners to Coordinated Outreach and Care and Referral
- **Santa Maria -- What we will do next:**
 - Overseeing Two Americorps Members to expand our reach to the unsheltered homeless in Santa Maria
 - Expand Care and Referral to other sites
 - Focus efforts on Central Santa Maria in partnership with the Santa Maria Police Department & other stakeholders
- **Lompoc -- What we did this year:**
 - Initiated Lompoc Coordinated Outreach Team with nine local partners
 - Initiated the Lompoc Care & Referral Center at Trinity Church on Saturdays
 - Helped Bring Doctors Without Walls to Lompoc
 - Initiated the Lompoc Advocacy & Action Committee to help better articulate and express the “Wants” proposed by the local homeless population
 - Helped house two individuals
 - Housing Retention for two others with ties to Lompoc
 - Outreach to five other people
 - Shared Solutions on solving homelessness with the Chamber of Commerce and local Rotary clubs
- **Lompoc -- What we are still doing:**
 - Quarterly Regional Coordination meetings with diverse stakeholders
 - Tuesday Coordinated Outreach meetings – Outreach & Retention
 - Lompoc Care & Referral on Saturdays
 - Lompoc Advocacy & Action
- **Lompoc -- What we will do next:**
 - Oversight of two Americorps members to expand our reach to the unsheltered homeless in Lompoc
 - Bring more partners to Care & Referral and expand to additional days
 - Additional outreach and collaboration with homeless community on the hill and in the river beds with Advocacy & Action Team
- **Santa Ynez Valley -- What we did this year:**

- Established a regular meeting with People Helping People to discern greatest needs in the Santa Ynez Valley
 - Developed a plan with People Helping People and the City of Buellton to outreach to motels on Ave of Flags -- Census completed and data shared with the City of Buellton – 4 motels; 48 households; 110 individuals; 87% extreme poverty; “short term” “long term” needs presented
 - **Santa Ynez Valley -- What we are still doing:**
 - Regular meetings with People Helping People
 - Follow up with the City of Buellton on efforts around Ave of Flags motels
 - On Call with Valley Cities as unsheltered homelessness issues arise
 - **Santa Ynez Valley -- What we will do next:**
 - Work with People Helping People on a plan for coordinated outreach to motel residents (New Coordinated Outreach Team?)
 - Establish plan for short term needs (Food Assistance, Applying for Services, Etc.)
 - Establish Plan for long term needs (Health care, Permanent housing)
 - Coordinate meetings with the city of Buellton, People Helping People, & other partners
 - **North County Concluding Points**
 - All 4 Americorps members are formerly homeless who will expand the capacity to do more outreach, vulnerability indexes, care and referral and housing assistance
 - Care and Referral builds trust and community -- creating incentives for homeless residents to come to us for support. Evidence: longtime homeless residents of Lompoc encampment met with Jeff and did VISPDAT surveys for the first time ever
 - Homeless people can advocate for themselves -- we need to help them learn how to communicate and advocate effectively
- 7. South County Regional Update -- Luke Barrett, Regional Coordinator, presented the following report:**
- **Carpinteria -- What we did this year:**
 - Established a weekly lunch for homeless people where they are offered food, clothes, hygiene supplies, and nursing care. They can also receive mail and case management support.
 - Significantly increased homeless service capacity through agency partnership facilitation and supervision of 2 AmeriCorps members.
 - Established a Creative Housing Solutions Committee
 - **Carpinteria -- What we are still doing:**
 - Monthly Regional Coordination
 - Monthly Creative Housing Solutions Committee
 - Weekly Care and Referral Center Lunches
 - Recurring housing placement interagency conference calls
 - **Carpinteria -- What we will do next:**
 - Advocate for street outreach support from the Department of Behavioral Wellness

- Develop a program to create free shower access and laundry
- Consistently coordinate services & interventions for the homeless individuals who create the most negative impact on the community
- **Santa Barbara -- What we did this year:**
 - Facilitated monthly interagency discussions about homeless issues, including: healthcare high utilizers, pets/service animals, mental health conditions, and people living in vehicles
 - Coordinated and operated an emergency daytime warming center for South County
 - Trained staff members from 17 homeless service agencies
 - Hired the first full time Team Leader for the Santa Barbara Coordinated Outreach Team, which currently provides intensive case management for 22 people -- Team helped house 8 people and is actively doing housing retention
 - Supported the Santa Barbara Rescue Mission and New Beginnings Safe Parking program by dedicating 30 hours of C3H AmeriCorps member time each week
 - Increased the service capacity of the Alameda Park Care and Referral Center with agency coordination and recruitment
- **Santa Barbara -- What we are still doing:**
 - Monthly regional coordination meetings to collaboratively address homeless community problems
 - Maintaining a coordinated outreach team with a 20 client capacity
 - Recurring housing placement interagency conference calls
- **Santa Barbara -- What we will do next:**
 - Develop a stronger reunification program in partnership with the business community
 - Design and administer more research projects to expand our understanding of the homeless population and inform our work
 - Create interagency agreements to improve the quality of homeless services in the region by reducing redundancy and increasing collaboration
- **Goleta -- What we did this year:**
 - Established a coordinated outreach team that meets weekly
 - Established a monthly regional coordination meeting
 - Administratively and programmatically separated the region from Isla Vista
 - Homeless camp fire prevention campaign
- **Goleta -- What we are still doing:**
 - Weekly coordinated outreach team meetings managing five clients into housing and supportive services
 - Monthly regional coordination meetings
- **Goleta -- What we will do next:**
 - Establish a creative housing solutions committee
 - Build the capacity of the coordinated outreach team
 - Continue to advocate for the City of Goleta to contract shelter beds at Salvation Army Hospitality House

- Strengthen the partnership between our regional group and the Sheriff's Department in Goleta

- **Isla Vista -- What we did this year:**
 - A special point in time count
 - 2 needs assessments, one for Pescadero Lofts and another for the unsheltered homeless population
 - Established a student based coordinated outreach team in partnership with a UCSB club
- **Isla Vista -- What we are still doing:**
 - Weekly coordinated outreach team meetings and care and referral activities
 - Monthly regional coordination meetings
- **Isla Vista -- What we will do next:**
 - Build capacity of the coordinated outreach team & care and referral center
 - Partner with UCSB to facilitate a seminar series of the philosophy of homelessness
 - Create empowerment through work programs to improve quality of life for homeless people and develop community relationships

- **S.B. Cottage Hospital -- What we did this year:**
 - Facilitated a meeting to review the highest homeless healthcare utilizers from 2015 and plan community based interventions
 - Designed 3 research projects in partnership with the Cottage Population Health Department
 - Participated in the weekly homeless roundtable meeting to assist with homeless patient discharge planning and follow up
- **S.B. Cottage Hospital -- What we are still doing:**
 - Participating in the weekly homeless roundtable meeting at the hospital
 - Planning the implementation of research projects over the next 3 years with the Cottage Population Health Department
- **S.B. Cottage Hospital -- What we will do next:**
 - Integrate homeless population location data into the community health needs assessment on an annual basis
 - Analysis of Homeless Healthcare Avoidance in Santa Barbara County
 - Epidemiology of Homelessness and Emergency Service Utilization

- **Data -- What we did this year:**
 - Introduced a data-sharing system (Vertical Change) to connect all regions of the County and track measurable outcomes
 - Updated our CoC approved Coordinated Entry survey, the Vulnerability Index Survey Prioritization Decision Assistance Tool (VI-SPDAT), and created a mobile app version
 - Created a common form to simplify applying for low income housing wait lists in the field
- **Data -- What we are still doing:**

- Ongoing development and promotion of the Vertical Change system to better serve the homeless population and our partner agencies
 - Administering common housing applications county wide
 - Training homeless service provider agency staff on the VI-SPDAT and Vertical Change
 - **Data -- What we will do next:**
 - Plan for, conduct, analyze, and report on the 2016 Point in Time Count
 - Develop a collaborative effort between low income housing providers to simplify the housing application process
 - Create more robust reports to illustrate trends and homeless service outcomes countywide
 - Explore larger data system integration potential
- 8. C3H Administration -- Chuck Flacks, Executive Director, presented the following items:**
- Dignity Grant -- application for \$76,000 submitted that will create partnership with Transitions Mental Health, Public Health, Behavioral Wellness, Santa Barbara County Housing Authority, Supervisor Lavagnino's Office and Marian Regional Medical Center to staff a Coordinated Outreach Team in Santa Maria that will case manage 20 clients and house 10 in 2017.
 - 2017-2018 Budget Plan -- presented a plan to increase all current funding requests by 10% and to raise \$100,000 from outside funding agencies.
 - Comments from Policy Council Members:
 - Supervisor Farr presented some fundraising ideas: City of Solvang as a partner; Chambers of Commerce and tourism groups; Isla Vista property owners association; UCSB Foundation or Associated Students.
 - Councilmember Boysen reiterated the concern that C3H will be going after funding from groups like the Chumash that either currently fund or will fund existing homeless service providers.
 - Policy Council agreed (without formal action) to the same bi-monthly schedule in 2017 from 9:00 to 11:00 at the usual locations (unless changed):
 - January 12th
 - March 9th
 - May 11th
 - July 13th
 - September 14th
 - November 9th